

# SMILE REPORT

Relief & Rehabilitation Work

Margi Warwan | Jammu & Kashmir



SEPTEMBER - DECEMBER

# 2025





## INCIDENT OVERVIEW

When the country was imbibing in the cool shift into fall in late August in 2025, the mesmerizing valleys of Jammu and Kashmir were left marooned in devastation, leaving the residents lingering in emotions that left them forlorn. A series of severe cloudbursts and landslides struck.

In the Kishtwar district, a massive cloudburst hit Chositi village along the Machail Mata Yatra pilgrimage route on August 14, **resulting in flash floods that killed at least 68 people, injured over 300, and left many missing.** Just days later, in the Kathua district, another cloudburst in Jodh Ghati village triggered flash floods and landslides during the night, claiming at least seven lives and causing widespread damage to roads, homes, and public infrastructure.

Jammu and Kashmir was yet to come to terms with the plummet and the devastation that when another wreckage unfolded: the Warwan Valley of Kishtwar district was hit by twin cloudbursts on August 26, 2025, **creating extensive destruction, damaging 190 structures, including around 50 houses that were completely destroyed, and significantly damaging dozens more.**

**The untoward twin cloudburst claimed 29 animals and approximately 600 kanals of agricultural and horticultural land,** devastating local livelihood. The devastation submerged the lands, marred the crops, washed away the bridge, and left families to take shelter under tarpaulin, which also betrayed them.



# INTERVENTION BY MILES2SMILE



The situation was convoluted, but Miles2Smile traveled from Delhi to the devastated valleys of Jammu and Kashmir, crossing perilous paths and broken bridges, staying 20 days in two trips, and dwindling the anguish of the people. The usual vistas of the valley of Jammu and Kashmir were blanketed with the cries and weeping of people.

We finally reached Jamslan on the 10th of September, and what we saw there shattered our hearts. Jamslan was among the worst-hit. The mountains that once stood as guardians had turned against the people. Nature had taken a devastating turn; hills had crumbled, the ground had swallowed homes, and entire lives had been reduced to mud and silence. Over 100 homes were already gone, and 20 to 30 more stood ready to collapse, leaning like tired bones. The air itself felt heavy with fear.







Stories that speak of pain and anguish touched our hearts, moved our minds, and shifted our lives. The valley groaned beneath a sorrow too immense to measure, its people stranded in a storm of need with no hand to hold.

Food had become a memory, medicine seemed far-fetched, and torn skies begged for tarpaulin that was too fragile. Miles2Smile travelled through every hidden bend and broken path, moving gently through the shattered heart of the valley, listening to grief carved into every face, witnessing loss lingering in every corner. Amidst ruin and debris, we offered whatever help our hands could carry, whatever comfort our hearts could give. The below-given report aims to chronicle our Jammu and Kashmir relief and rehabilitation.





# MEDICAL CAMP

## 📍 Jamslan

Miles2Smile set up its first medical camp in Jamslan **More than 200 villagers came forward, sick children, injured men, exhausted mothers, each carrying pain that had gone untreated for days.** We treated, we dressed wounds, we distributed ration kits, blankets, kitchen utensils, and buckets. Most importantly, we listened.

A few days later, we set up another medical camp in the same area. **45 children stood in line for medical attention, their books were still wet, their slippers muddy, but their smiles were bright.** We treated them, listened to them, and reminded them that even in a disaster, they were not forgotten. The camp transformed into rays of hope, where healing began with the laughter of children.

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# MEDICAL CAMP

## 📍 Mohar Bagga

After a while, our journey took us deeper into despair, to Mohor Bagga. If Jamslan had broken our hearts, Mohor Bagga crushed them. The flash floods and landslides had shown no mercy here. Twenty-five homes were not just damaged, they were erased, leaving behind families sitting on the very ground that had betrayed them. The silence was deafening. Mothers sat with their children under the open sky, their faces streaked with mud and grief, their belongings reduced to damp bundles beside them. Right there, amidst the rubble and broken trees, we set up our third medical camp. **More than 250 people came, some limping**, some carrying infants, others still in shock. We treated fevers, wounds, infections, and exhaustion, but we knew medical care alone could not mend what had been lost.





# MEDICAL CAMP

📍 Margi, Warwan Valley

Despite roads blocked by landslides and treacherous terrain, navigating rough, landslide-hit roads, the Miles2Smile team reached Govt. Primary School Lonepura, Margi. And without wasting any time, we set up the first emergency medical camp there. Working under dim light with only flashlights and limited resources, the team treated **an astonishing 150 patients on the very first day, children, adults, and the elderly alike.**

Meanwhile, another team moved through the village, collecting critical data and speaking with locals to identify the most urgent needs, ensuring that every intervention was targeted, timely, and impactful.





# MEDICAL CAMP

📍 Insan, Warwan Valley

The following day, our team made its way deeper into Insani village, where we set up a medical and relief camp at the home of Imtiaz, a kind local who, despite the lower floor of his house being completely buried under flood-borne mud, opened his doors and his heart to us. Irrespective of the challenging conditions, the team managed to **treat nearly 300 patients across all ages**, addressing urgent medical needs that had gone unattended for weeks.







## BLANKET AND WINTER SUPPLIES DISTRIBUTION

Miles2Smile reached Jammu and Kashmir at a time when the land itself felt bruised. Landslides had torn through hillsides, cloudbursts had drowned entire nights, and winter arrived early, settling over everything like an unwelcome guest. In those cold, interrupted days, the team waded through the valleys with blankets and winter supplies pressed to their chests, carrying pieces of warmth the mountains had forgotten to keep.

We provided blankets to **57 families in Warwan**, **Miles2Smile extended special relief to 13 widowed women and their families there**. Each family was provided with blankets, bedding, utensils, and clothes for both adults and children, based on the specific contents of the relief bags allocated to them.

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# RATION DISTRIBUTION

Miles2Smile reached the Jammu and Kashmiri hills with ration kits resting in the backs of the trucks, the kind of essentials that look ordinary until you place them in the hands of someone who hasn't cooked a full meal in days. The villages still smelled faintly of wet soil and anguish. Kitchens had fallen silent, stoves had grown cold. The team waded family to family, carrying bags filled with rice, dal, oil, and spices. Women received the kits with the instinctive grace of people who have spent a lifetime stretching small things into enough. Men lifted the bags with a kind of relief that they didn't speak aloud. Children hovered nearby, already imagining warm food rising again from their kitchens, chasing away the dampness that had settled into their days. **Ration was distributed to Jamsalan, Margi, and other hungry areas. 57 families.**





# PROVIDING TARPULIN SHEET

When the landslides swept through Jammu and Kashmir, they did more than dismantle homes, they unsettled the very foundation of certainty. We provided the people of Margi with **300 Tarpaulin sheets**. Entire families found themselves standing amid splintered beams and scattered memories, with only the open sky above them and the raw ache of displacement beneath their feet. Into this landscape of ruin, Miles2Smile arrived carrying tarpaulin. People secured them to broken frames, to lone surviving trees, to hastily erected wooden poles.





# MENSTRUAL KITS DISTRIBUTION

In the aftermath of the landslides and cloudbursts, when the villages Margi were still reeling from shock, one need remained almost entirely ignored. The struggle of women who had lost not just their homes, but their ability to manage their own dignity in the chaos. Toilets had collapsed, cupboards were buried under debris, and access to basic menstrual care had vanished overnight.

**Miles2Smile arrived Hygiene-Kits were distributed to 120 women** to ensure they get immediate relief and long term support to reclaim their well being and strength. Each Kit contained iron tablets, iron syrup, sanitary napkins and intimate wash. These essentials were carefully chosen by a medical professional of our team and Director of health-care, Mr Mohammad Danish to make sure the bridge between physical health and mental well being is built. Miles2Smile began its Women's Relief Drive in Warwan Valley.





# Stationery Kits Distribution

Nestled deep within the mountains of Warwan Valley, where winter isolation often cuts life off from the rest of the world, Miles2Smile Foundation brought a day of warmth and creativity to the children of Margi village. As part of its ongoing relief and rehabilitation work, the foundation organized a drawing competition and stationery **distribution drive for 40 children**, transforming an ordinary day into one of colour, laughter, and inspiration. Armed with fresh stationery and guided by imagination, the children of Warwan poured their dreams onto paper painting stories of mountains, rivers, and hope. Their art reflected a spirit untouched by circumstance: innocent yet intelligent, curious yet grounded, reminding the team that education and creativity bloom even in the remotest corners.





# SUPPORT TO THE LOCAL MOSQUE

Ahead of the floods and landslides, the local mosque in Kashmir needed more than repairs, they needed to regain their role as a place of worship. Miles2Smile provided assistance to help the mosque function again, the organisation took the responsibility of :



## 🕯 ***Cleaning the Mosque***

The cloudbursts and landslides damaged the local mosque in Kashmir. Silt, stones, and debris had piled up, making the area unsafe for daily prayers and gatherings. Miles2Smile covered the cost of cleaning the silt and stones, helping the mosque reopen for the community.

## 🕯 ***Providing Biers***

Biers ( gahwada) were provided to assist families in carrying the deceased and performing burial rites with dignity.

## 🕯 ***Gas Heaters for Ablution***

Gas heaters were supplied to provide warm water for ablution (wudhu), allowing worshippers to perform their prayers comfortably during the cold winter months.

## 🕯 ***Providing Qurans***

The organisation also provided Qurans that had been damaged or lost in the floods. These efforts helped restore both the mosque and its role as a support space for the people affected by the disaster.





# INAUGURATION OF BEGUM SULTANA JAHAN LEARNING CENTRE

In its continued pursuit of empowering marginalized communities through education, Miles2Smile Foundation proudly inaugurated the Begum Sultana Jahan Learning Centre in the serene valley of Margi, Warwan. The initiative aims to bring learning opportunities, vocational guidance, and social awareness to children and women in one of the most remote and underserved regions of Jammu and Kashmir.

The Begum Sultana Jahan Learning Centre is lovingly dedicated to the memory and legacy of Begum Fatima Jahan, whose compassion, resilience, and dedication to education continue to inspire the foundation's work. The centre will serve as a safe and inclusive space for learning, skill-building, and personal growth, particularly for girls and women who have historically been denied access to such opportunities.

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## INAUGURATION OF HABBA KHATOON LEARNING CENTRE

In memory of the last queen of Kashmir, the Miles2Smile Foundation has opened the Habba Khatoon Centre of Learning in Margi village of the Warwan district, Kashmir. Margi is the same village that witnessed a devastating landslide in August 2025, which destroyed **around 300 homes and deeply impacted the local community**. The centre has been established to support recovery through education and will cater to **around 80 students from the village**. Habba Khatoon, a 16th-century Kashmiri poetess known as the Nightingale of Kashmir, was born as Zoon and rose from humble origins to become the queen of Yousuf Shah Chak, symbolising culture, resilience, and artistic expression.





## INAUGURATION OF WAHID ALI MEMORIAL LEARNING CENTRE

The Wahid Ali Memorial Learning Center, operating under the educational initiatives of the Miles2Smile Foundation, was inaugurated on December 11, 2025, in the village of Basmina in Kashmir's Warwan Valley. The center aims to support **nearly 100 students from economically disadvantaged backgrounds** by providing access to quality education, academic guidance, and learning resources. Since its inauguration, the center has been running at full capacity, reflecting the strong enthusiasm and commitment of the students. Basmina is a neighboring village of Margi, which suffered a devastating landslide in August 2025, making this educational intervention especially significant for the region.





# COLLABORATION WITH OTHER NGOs

Miles2Smile collaborated with three other organisations namely, **Ababeel Foundation**, **Ramzan Memorial**, and **Better Hope NGO** for the relief and rehabilitation of Jammu and Kashmir. These organisations collaborated with Miles2Smile for ration, blanket and menstrual hygiene kits distribution. Alongside this, the volunteers of these organisations extended their unconditional support, walking with us shoulder to shoulder, earning smiles and winning hearts.





# Smile Stories





# A Small Child, A Big Act of Relief

“Sir, there is a boy in the village... his leg was fractured, but his father couldn’t even get it plastered.” The whisper reached us quietly at our medical camp in Margi, Warwan. For a moment, our team fell silent. A fractured leg—on a child? We looked around for his father, only to hear something even more heartbreaking: “There was nothing to eat at home, so he went looking for work.”

It was our second day of relief work in Warwan, Kashmir, a valley still reeling from a devastating landslide that had buried **nearly 250 homes**. Families were displaced, living with wounds too heavy for words.

Our team had journeyed from Delhi to Punjab to Jammu, and finally into this remote region where life moves slowly but suffering lingers. When the boy arrived in his mother’s arms, our hearts sank. Barely five, his small body trembled with days of silent pain. By Allah’s mercy, one team member immediately took charge. He was rushed to Anantnag, admitted, and prepared for surgery. Every scan, treatment, and medical cost was covered by Miles2Smile. His mother held him tightly, as if reclaiming a lost piece of her world.

His story is one of many—raw, humbling, deeply human. And it reminds us that tragedy should never be the final chapter.

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# Imtiaz: Rebuilding a Home, Restoring dreams in Warwan

When floods tore through the Warwan valley, Imtiaz's home was left half-buried under thick layers of mud and debris. What had once been a place of comfort became a fragile shell—its walls damp, its beams weakened, and every corner carrying the weight of loss. Yet even in the face of such destruction, Imtiaz did not give up. With quiet resilience, he began clearing the wreckage, determined to restore the life his family had built.

When the Miles2Smile team arrived in Warwan, they found Imtiaz and his family living in a structure barely standing.

Their story was one among many, but their strength and perseverance stood out. **With ₹2 lakh in support, the team helped rebuild their home brick by brick**, transforming it once again into a safe and stable space. For Imtiaz, this was more than reconstruction; it was the return of dignity, security, and hope for his children.

But rebuilding homes was only the beginning. Across Warwan, countless children had seen their schools washed away or cut off by the floods. They lost not just books and classrooms, but the joy and rhythm of learning. To restore that spirit, Miles2Smile is now raising ₹3 lakh to build a learning centre—a space where children can study, smile, and dream again.

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# Muhammad Yusuf Lone: A Family's Courage Amidst Life's Challenges

In the snow-kissed valleys of Kashmir, life can be as breathtaking as it is harsh. For Muhammad Yusuf Lone and his family, the beauty of their surroundings contrasts sharply with daily struggles—both visible and unseen. Of their four children, two passed away at young ages, while the two surviving sons live with severe intellectual disabilities. They require constant care, with no sense of danger or ability to perform basic tasks, making every moment of Yusuf and his wife's lives devoted entirely to their children.

To support their family, they sold their small plot of land, their last tangible security. Life became a continuous balancing act between love, responsibility, and survival.

Yet despite these hardships, their home remains filled with love, determination, and quiet resilience.

When the Miles2Smile Foundation reached them, they brought not only ration kits and warm clothing but also a sense of relief and dignity. For the Lone family, these small interventions offered respite from constant worry and a reminder that the world has not forgotten them.

Yusuf's story reflects countless families in remote regions living with disabilities and neglect. Yet within their struggles, there is profound humanity—love, devotion, and courage that transform despair into hope, and small acts of kindness that light even the darkest paths.





# Living with Dignity Amidst Disability

## The Family of Mohammad Shaban Lone and Zoona Begum

In the remote valleys of Kashmir, Mohammad Shaban Lone and his mother, Zoona Begum, live in a small mud-plastered home with a tin roof weathered by harsh winters. Shaban, in his mid-thirties, was born with a physical disability that limits his movement and independence. Every day, Zoona cares for him tirelessly—cooking, cleaning, lifting, and comforting—with hands that tremble not from weakness, but from years of unrelenting care.



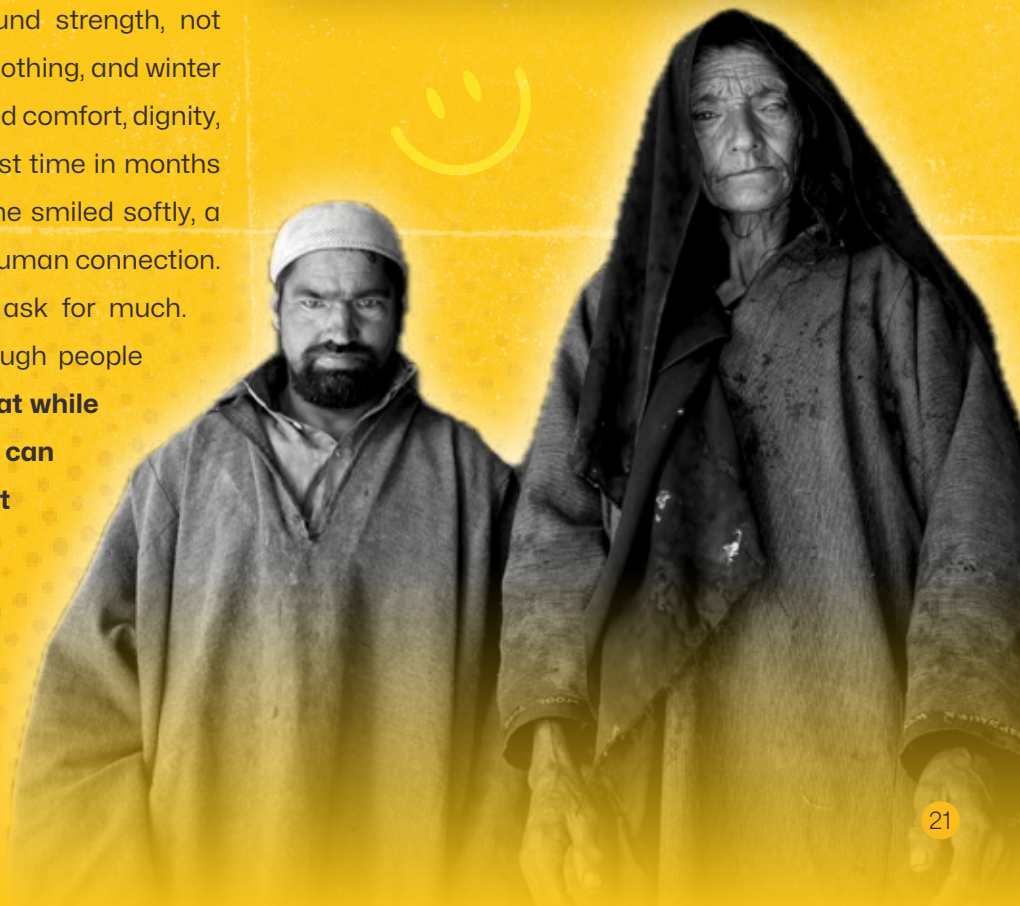
Their story mirrors that of many families in Kashmir's rural pockets, where disability often translates to invisibility. Healthcare is distant, financial support scarce, and social networks frayed.



Zoona's other son left the family long ago, leaving her and Shaban dependent solely on each other. Yet their bond is rooted in love, resilience, and quiet dignity.

When Miles2Smile visited, they found strength, not despair. The team brought rations, clothing, and winter supplies—small gestures that restored comfort, dignity, and hope. For Shaban, it was the first time in months he saw faces that truly cared, and he smiled softly, a fleeting yet powerful affirmation of human connection. Zoona's words lingered: "We don't ask for much. Only that Allah remembers us through people like you." **Their story reminds us that while disability may limit movement, it can never diminish dignity—and that even the smallest act of care can restore a sense of belonging.**

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# When the Flood Took Everything, Hope Returned

On the 26th of August, flash floods and cloudbursts swept through the valley, destroying homes, shops, and livelihoods. Among those affected was Akhtar Hussain, a hardworking shopkeeper whose small business was his family's only source of income. His shop was more than a workplace—it was a lifeline for the village, helping people withdraw cash, book tickets, and manage daily needs. Overnight, the floods swallowed everything, leaving him with nothing.

When the Miles2Smile team arrived for relief work, we found Akhtar standing silently before the ruins of his shop—uncertain, exhausted, yet holding onto hope. With no funds to rebuild, his livelihood seemed lost. Moved by his story, Miles2Smile provided him with a laptop and printer—the essential tools to restart his work. For Akhtar, this was not just equipment; it was dignity restored.

Even more remarkable, before a new campaign could be launched, a generous donor from Bangalore, a stranger connected only by compassion, stepped in to support Akhtar.



Through this act, his shop was rebuilt, his work restored, and his hope renewed. Today, Akhtar serves his community once again, smiling humbly, saying that Miles2Smile helped him ***“stand on his feet”*** when everything had fallen. His story is a reminder that even in despair, a single act of mercy can bring light—and that's exactly what we strive to do: rebuild lives, one smile at a time.

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## Jammu and Kashmir Relief Work

**4080**

 *Smile Hours*

**3095**

 *Miles Covered*

**960**

 *Smiles Restored*



# About the organization



The Miles2Smile Foundation, established almost six years ago, is committed to making a meaningful difference in marginalized communities across India. From responding to the crisis during the pandemic to its continuous work in education and advocacy, the foundation remains devoted to fostering a more inclusive and equitable society.



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